FOSTER CONSULTING & BUSINESS DEVELOPMENT CENTER W UNIVERSITY of WASHINGTON

Navigating Cash Flows:

Part 1:

50% of businesses can only survive **2 weeks** without incoming cash.

- Emergency cash planning is essential—think of cash as your storm shelter.
- Cash Flow Basics:
 - o **Inflow**: Money received (sales, investments, loans).
 - Outflow: Money spent to operate (payroll, rent, inventory).

Part 2: Cash Flow Analysis

- **Tool Highlight**: JPMC offers a **Cash Flow Analysis Tool** to visualize annual inflows/outflows.
- **Maximizing Cash In** 4 Key Strategies:
 - 1. Know Your Competition
 - Understand market dynamics and differentiate your offerings.
 - 2. Segment Your Customers
 - **Best Customers**: Frequent spenders.
 - Sustaining Customers: Occasional buyers.
 - Look-Alikes: Potential customers with similar traits.
 - Aspirational Customers: Not yet buyers, but targeted.
 - **CRM Importance**: 75% of businesses lack one—critical for tracking and nurturing relationships.

3. Consider Your Pricing

 Explore value-based pricing or penetration pricing (e.g., Netflix model).

4. Collect on Your Sales

- Strengthen receivables process:
 - Monitor accounts.

Implement checks and balances.



Part 3: Minimizing Cash Out

• Right-size spending by understanding where and when cash exits.

1. Vendor Relationships

- Negotiate better payment terms.
- Reevaluate vendor partnerships.

2. Team Efficiency

- Assess essential roles.
- Consider contractors vs. full-time staff.

3. Real Estate

Reassess space needs—can you downsize or go remote?

4. Inventory Management

o 43% of small businesses don't track inventory—optimize free cash.

5. Marketing Spend

- Focus on ROI-driven initiatives.
- B2B marketing guideline: 1%–5% of revenue.

Part 4: Make Cash Work for You

- Understand how money flows through your business.
- Use insights to invest wisely, plan strategically, and build resilience.